

Dhaka Water Supply and Sewerage Authority (Dhaka WASA)
Dhaka Environmentally Sustainable Water Supply Project (DESWSP)
Quarterly Progress Report (QPR) of Gender Action Plan (GAP) including ADF grant
July to September 2023

Project Title: Dhaka Environmentally Sustainable Water Supply Project (DESWSP), Dhaka WASA.

Date of Update: October 2023

Submission Date: October2023

Implementing Agency: Dhaka WASA

Timeframe: July 2015–June 2024

Gender Category: Effective Gender Mainstreaming (EGM)

Project Impact: The impact will be improved access to and quality of sustainable water supply services in Dhaka.

Project Outcome: More reliable and improved security of water supply in Dhaka.

Whether there is a Gender Action Plan: Yes

Is there a Gender Specialist: (Yes / No) Yes. One Gender Focal Point from the revenue budget and one Safeguard Officer (Social & Gender) are assigned from PMU to look after the GAP implementation. In addition, 1 Social Development and Gender Specialist (SDGS) from 1 consulting firm is assigned.

Cumulative progress report of Gender Action Plan implementation of Dhaka Environmentally Sustainable Water Supply Project

Features of Gender Action Plan¹

Activities and Targets	Progress of Reporting Quarter July-September 2023	Cumulative Progress up to September 2023	Qualitative aspects of Accomplished Activities and Comments/Explanations
Output 1: New Surface Water Supply System Developed			
Women's benefits from outputs 1, 2 and 4			
<p>Activity 1: Inform project-affected women and men on construction work, employment opportunities, wage rate, and modality of applying for work</p> <p>Target-1: Consultations organized in each community (at least 40% women)</p>	<p>32 consultation sessions have been conducted in the form of community meetings. A total of 414 people participated there among which 242 (58%) were female.</p>	<p>Till 30thSeptember 2023, a total of 1312 consultation sessions have been conducted in the form of community meetings, FGDs, and public consultations. A total of 17,258 people participated there among which 8,106 (47%) were female.</p>	<p>Concerns raised by the women during the meetings up to September 2023 are attached in annex-1:</p> <p>For this quarter (July-September 2023): Summary of the meetings & concerns raised by the women participants and reply by the concerned representatives during the meetings are attached in annex-2.</p>
<p>Activity 2: Orient all PMU and field-level staff on gender-related core labor standards and in sex-disaggregated monitoring and reporting</p> <p>Target-2: All PMU and field-level staff and contractors report increased knowledge about the gender-related core labor standards and their roles in monitoring and reporting</p>	<p>DWASA consultants monitor the gender-related core labor standards and reporting as well.</p> <p>Contractors of package 1 & 2 submitted monthly and quarterly progress reports on gender-related</p>	<p>A total of 43 nos. of staff (PMU-17, Field level-26) received training out of the targeted 56 nos. of staff (PMU-23, field level-33) on gender aspects of resettlement, gender action plan, core labor standards and their roles in monitoring and reporting through different training batches.</p> <p>A total of 19 staff (17 staff from PMU & 2 staff from MDSC) have received two days of training on gender aspects of resettlement of whom 2 (10.5%) were female and the same staff has received 2 days' refresher training on the same issue.</p> <p>A total of 19 staff (PMU-10, CPR division-02,</p>	<p>100% staffs of DORP and SAMAHAR NGO have received training on GAP reports and Gender & resettlement issues in DESWS Project.</p> <p>Findings from the participants of the training on gender: Details are in Annex-1</p> <p>MDSC has a training plan for PMU, CPR division, DWASA, and MDSC on social & gender</p>

¹The GAP was revised in review mission held on 23 November-1st December 2020

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	<p>core labor standards.</p>	<p>MDSC-4, MSC-2, SAMAHAR-1) received day-long training on the “Gender Action Plan including gender aspects of resettlement and core labor standards” among which 4(19%) were female.</p> <p>A total of 26 staff (100%) of INGOs have received training on the Gender Action Plan (all field staff including the head office of INGOs for this project) report, Gender Issues & Resettlement of DESWS Project among which 8 staff (31%) were female.</p> <p>A total of 17 staff (100%) of DORP NGO have received 3 days of training on “Developing capacity on resettlement project implementation including Gender mainstreaming & Development in DESWS project” among which 5 staffs (29%) were female.</p> <p>All 4 (100%) staff of the CPR Division have been oriented.</p> <p>DWASA Consultants are monitoring the core labor standards and reporting as well.</p> <p>As on 30thSeptember 2023, all Contractors have submitted monthly and quarterly progress reports on gender-related core labor standards.</p> <p>The contractor of 3.2 has been awarded on 26th October 2022 but is yet to be mobilized.</p> <p>Till 30thSeptember 2023 total of 6 bidding documents {Package-1, 2, 3.1, 3.2, Package ICB 2.7 (Under Distribution Network) and Package NCB 4.1(Deep Tube Well Installation)} have been prepared and core labor standards (equal pay for work of equal value, occupational health and safety, water supply, sanitation, segregated shelter, and facilities) information’s are included in all the bidding documents.</p> <p>Till 30thSeptember 2023, 6 nos. of contractors (package-1, 2, 3.1, 3.2& ICB-2.7) have been awarded so far and 3.1 & 3.2 are yet to be mobilized. Two contractors</p>	<p>development and Project Director (PD) has agreed on the training plan.</p> <p>Note: There are three INGO (DORP, SAMAHAR& KMC firm) assigned for performing the resettlement activities in this project.</p> <p>There are two consultancy firms assigned to the management, design, and supervision of the project activities. These are:</p> <ol style="list-style-type: none"> 1. Mott MacDonald for Management, Design, and Supervision Consultant (MDSC) 2. Design, Development Company (DDC)for Management and Supervision Consultant (MSC). <p>Learning on gender mainstreaming training is being applied by the Contractor and Sub-contractors as follows:</p> <ul style="list-style-type: none"> • Contractor has employed a semi-skilled and skilled female Security Supervisor, CCTV Operator, Office Assistant, Office Secretary, Document Controller, etc. in the project work. • In regards to employed unskilled/ semi-skilled labor in construction work due

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		(package-1 & ICB-2.7) representatives received day-long training on gender-related requirements of core labor standards. A total of 89 representatives participated from contractors & sub-contractor of which 4 (5%) were female. Training will be organized for package 2, 3.1& 3.2 contractors & sub-contractors representatives after the mobilization of 3.1 & 3.2 contractors at the field level.	attention has already been paid to the engagement of women labor from project areas. <ul style="list-style-type: none"> Contractors have engaged local people/project-affected persons as unskilled labor in the construction work. The contractor and sub-contractors applied their learning in the project activities like following gender-related core labor standards.
<p>Activity 3: Employ women as unskilled and semi-skilled laborers in earth work, construction and maintenance work and enforce the labor standards</p> <p>Target-3: At least 20% women labor days generated with equal pay with men for work of equal value</p>	A total of 31,474 person-days of labor (Semi-skilled & unskilled) were employed among which 2,680 (9%) were female labor days. It is noted that women are also engaged in cleaning, housekeeping-related work, supporting cooking, Security Guards, Security Supervisors, CCTV Operators, Office Assistants, Office Secretaries, Document Controllers, etc.	Till 30 th September2023, a total of551,650 (=31474+ 520,176) person-days of labor (Semi-skilled &unskilled) were employed among which93,719 (17%) are female labor days. It is noted that women are also engaged in cleaning, housekeeping-related work, supporting cooking, Security Guards, Security Supervisors, CCTV Operators, Office Assistants, Office Secretaries, Document Controllers, etc.	
<p>Target-4: All bidding documents have specific clauses on core labor standards and the implement action monitored</p>	-----	Till 30 th September2023, a total of 6 bidding documents {Package-1, 2, 3.1, 3.2, Package ICB 2.7 (Under Distribution Network) and Package NCB 4.1(Deep Tube Well Installation)} have been prepared and core labor standards (equal pay for work of equal value, occupational health and safety, water supply, sanitation, segregated shelter, and facilities) information's are included in all the bidding documents.	Social and gender clauses are included in the tender document for P 2, P 3.1 & P3.2. Clauses numbers are: 6.1, 6.14, 6.21 & 6.24 of GCC, section-6-part 01A particular specification-contract requirements 1.9 and section 8-part B (Detailed was attached in 11 th QPR as Annex-1).

Activities and Targets	Progress of Reporting Quarter July-September 2023	Cumulative Progress up to September 2023	Qualitative aspects of Accomplished Activities and Comments/Explanations
<p>Target-5: Water and sanitation facilities and occupational health and safety measures for women workers at all construction sites available.</p>	<p>Water and sanitation facilities are available both for males and females separately. Also provided Personal Protective Equipment (PPE) to all required staff, security guards & laborers.</p>	<p>Water and sanitation facilities are available both for males and females separately. Also provided Personal Protective Equipment (PPE) to all required staff, security guards & laborers.</p>	
Output-2: Distribution Network Strengthened			
<p>Activity 4: Arrange community consultations in targeted service areas. Target-6: Women represent 50% participants in community consultations in target areas.</p>	<p>Not applicable</p>	<p>Till September 2021, a total of 7,683 meetings were held in the form of household & institution visits (personal contact), Community & Public consultation, CBOs, and grievance meetings. A total of 24,127 participants were present in those meetings among which 13,238 (55%) participants were women.</p>	<p>100% completed</p>
<p>Activity- 5: Undertake awareness programs on water conservation, water quality and hygiene. Target-7: One awareness campaign (through community consultations and dissemination of posters, leaflets) designed and launched.</p>	<p>Not applicable</p>	<p>Till December 2019 the NGO staff distributed 31,818 leaflets among the local people and institutions. Till December 2019 the NGO staff visited 175 institutions and met a total of 296 persons. Out of the total persons met 143 (48.32%) are women.</p>	<p>The INGO (SAMAHAR) completed their contract & assignment on 31st December 2019.</p>
<p>Activity – 6: Install communal/household water connection to be managed by the CBOs in LICs. Target-8: 3,700 new or legalized household and community connections installed, including 17 LICs (benefiting 300 women in</p>	<p>Not applicable</p>	<p>Till September 2021, a total of 4,035 poor households² obtained a new and legal connection by the contractor including 23 community connections³ in LICs with benefited 380 women and girls, and children, out of a total targeted 3,700 (as per revised target) new or legalized households or community connections, which is over the total target.</p>	<p>100% completed</p>

²During the July-sept.2020 quarter 94 HHs received new connection under 18 community connections in T & T colony but 69 HHs disconnected by the T & T authority from previous connection.

³Up to June 2020, total 18 community connections were obtained legal connection but during the July-Sep.2020 quarter 13 connections were disconnected by the competent authority (T & T authority). During the July-Sep.2020 quarter, again 18 community connections have been given to CBO members at another side of T & T colony. So, total 23 community connections are remained in the T & T colony. Due to COVID-19 pandemic situation 94 house hold under 18 connections did not get training on operation and maintains (O&M).

Activities and Targets	Progress of Reporting Quarter July-September 2023	Cumulative Progress up to September 2023	Qualitative aspects of Accomplished Activities and Comments/Explanations
LICs).			
<p>Activity-7: Establish or strengthen CBOs or committees for the management, O&M of water supply services in LIC.</p> <p>Target-9: CBOs formed and strengthened in LICs with 50% women members and 50% women in leadership positions.</p>	Not applicable	Till September 2021, 2 (Two) CBOs established for water management and O&M of water supply services in LICs. Total executive members are 33 where women executive members are 15 (45%) and general committee members are 23 where women members are 12 (52%).	100% Completed this target. The women leaders are able to take a decision about the location of water points. They are able to collect money for monthly water tariffs. They are able to complain to the authority about the insufficient quantity and quality of water. They are also able to fix the water points.
<p>Activity-8: Conduct training on the management and O&M of community water supply.</p> <p>Target-10: 34 women and 17 men (2 women and 1 man per community connection in LICs) receive training on O&M of community water supply management.</p>	Not applicable	Till September 2021, a total of 92 users of community connections received training on O&M of community water supply management of which women participants were 68 (74%).	Training completed as per target. The topics of the training were; water supply and sanitation, health and hygiene, Operation and maintenance of minor repairing of water points, monthly bill collection and deposit to the authority, and gender concept. The project authority is agreed to provide tools for fixing water points.

Activities and Targets	Progress of Reporting Quarter July-September 2023	Cumulative Progress up to September 2023	Qualitative aspects of Accomplished Activities and Comments/Explanations
Output 3: Project Management and Administration Adequately Supported			
<p>Activity- 09: Assess training needs (organizational diagnostics) and train relevant staff including the CPCR Division on gender mainstreaming and financial management.</p> <p>Target -11: Capacity development programs on financial management and gender mainstreaming implemented (Target: 60 staff including 12 female staff).</p>	<p>No training was held during this quarter</p>	<p>A total of 60 nos. of staff (PMU-23, CPCR-4, and NGO-33) were targeted for gender mainstreaming training among them 43 nos. (PMU-15, CPCR division-2, INGOs - 26) staff received gender mainstreaming training of which 12 (100% of total target) were women.</p> <p>In addition, MDSC provided the same training to the 13 nos. of consultants (MDSC-10, and MSC-3).</p> <p>35 nos. of staff (PMU-24, MDSC-11) have received day-long training on “Basic workplace professionalism and gender-sensitive etiquette” of which 6 (17%) were female.</p>	<p>Learning on gender mainstreaming is being applied by the contractor and sub-contractors as follows:</p> <ul style="list-style-type: none"> ❖ In regards to project-affected people due attention has already been paid to women-headed households and female income earners involving them in income-generating activities. ❖ Working environment has been improved both in DORP central office as well as at the field offices. <p>DESWSP has the plan to provide training to the financial management staff of PMU.</p>
<p>Activity 10: Improve capacity of the Community Programme and Consumer Relation (CPCR) Division of DWASA.</p> <p>Target-12: All staff of CPCR Division oriented on participatory methodology and monitoring of community level operation.</p>	<p>No training was held during this quarter</p>	<p>There are 4 staff employed in CPCR. The project conducted capacity development activities for other relevant staff along with 4 CPCR staff. A total of 15 staff (CPCR- 2 MODS zone-11, PMU-2) received training on “Report writing & documentation” as a part of capacity development of which 2 (13%) were female. Since the Maintenance, Operation & Distribution Service (MODS) zone is related to the CPCR division they attended the said training.</p>	

Activities and Targets	Progress of Reporting Quarter July-September 2023	Cumulative Progress up to September 2023	Qualitative aspects of Accomplished Activities and Comments/Explanations
<p>Activity- 11: Employ women in Partner NGOs</p> <p>Target-13: NGO field staff teams have at least 1 woman member in each 3- person team with gender-related actions and targets identified and implemented.</p>	<p>Updated information in DORP NGO & KMC firm staff: A total of 16 staff are working from DORP NGO & KMC Firm for this project of which 6 (37.5%) are female.</p>	<p>A total of 39 staff were employed by the NGOs (DORP-22, KMC-7 & SAMAHAR-9) among which 15(38%) were female (DORP-9, KMC-2 & SAMAHAR-4).</p> <p>Presently, a total of 16 staff are working in DORP & KMC firm for this project of which 6(37.5%) are female out of the targeted 33%.</p> <p>DORP NGO: Presently 11 staff are working of which 5 (45%) are female (as per the revised agreement between PMU & DORP). KMC firm: Presently 5 staff are working of which 1(20%) is female.</p>	<p>It is noted that KMC Firm started work with the capacity of 58% staff of which females are 29% from March 2022. After the mobilization of 100% of staff by the KMC, the target of 33% female staff will be achieved. Note: The INGO (SAMAHAR) completed their contract & assignment on 31st December 2019.</p> <p>Considering the present scope of work of NGOs and firms, 11 staff reduction at DORP NGO and 1 staff reduction at KMC Firm. So, as of 30th September 2023, a total of 16 (DORP-11 and KMC-5) staff are working.</p>
<p>Activity-12: Collect sex-disaggregated project data (on social and gender indicators) and submit regular GAP implementation QPR</p> <p>Target-14: Project performance management system, with social and gender indicators and sex-disaggregated data, integrated with existing DWASA management information system.</p>	<p>Monitoring social and gender indicators, collecting sex-disaggregated data, and preparing reports as well.</p>	<p>Prepared checklist for monitoring of project performance management system (PPMS) with social and gender indicators.</p>	<p>All information is collected based on a sex-disaggregated monitoring format, analyzed, and submitted regularly.</p>
Output4: Empowerment of women and vulnerable groups supported			
<p>Activity-13: Construction of community toilets and bathing chambers</p>	<p>41 LICs Baseline Survey and Social Safeguard /Resettlement</p>		<p>Contract agreement was done with two National NGOs (DSK</p>

Activities and Targets	Progress of Reporting Quarter July-September 2023	Cumulative Progress up to September 2023	Qualitative aspects of Accomplished Activities and Comments/Explanations
<p>Target-15: At least 1,000 sex-disaggregated and all-gender community toilets and bathing chambers with following allocation: 50% women, 40%men, 10% all-gendered, elderly, disabled, and children, constructed in LICs</p>	<p>Feasibility study completed. 150 Toilet and Bathing locations have already been identified. Prepared gender-inclusive toilet and bathing designs, bidding documents, and BOQ. Documents review is in progress for approval.</p>	<p>Activities target achievement is under progress</p>	<p>and BASA).</p> <p>Contract signed with National NGO -DSK on 21 September 2023. DSK will be responsible to implement activities on the “<u>Socialawareness</u> for strengthening access to women and vulnerable groups in selected slums”.</p> <p>Contract signed with National NGO -BASA on 20 September 2023. BASA will be responsible to implement activities on “. <u>Legal empowerment</u> for strengthening access to women and vulnerable groups in selected slums.</p> <p>A detailed Workplan of NGOs have been prepared in coordination with Individual Consultants (ICs)and PMU.</p>
<p>Activity-14: Establish or strengthen CBOs or committees for the O&M of community toilets constructed.</p>			
<p>Target-16: CBOs formed (if there is no CBO in the working areas) with 50% women members and 40% women in leadership positions.</p>	<p>21 CBOs are listed as active in Targeted LICs under the project. New 20 CBOs will be formed and activated in collaboration with Partner NGO (DSK)</p> <p>CBO training on O & M plan is</p>	<p>21 CBOs are listed as active in Targeted LICs under the project. New 20 CBOs will be formed and activated in collaboration with Partner NGO (DSK)</p> <p>NGO operation has been started. Activities target achievement is under progress.</p>	<p>Activities will be Implemented by DSK. 20 New CBOs member selection and formation will be done by DSK.</p> <p>Activity will be performed after the construction of toilets in</p>

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<p>Target-17: At least 2 trainings/orientations per CBO conducted on O&M with at least 30% women participation.</p>	<p>under progress in coordination with DSK. Training will be conducted after CBOs list finalization.</p>		<p>selected LICs. CBO training on O & M plan is under progress. DSK will design and execute the training with CBOs and ensure women participation target.</p>
<p>Activity-15: DWASA's Gender Equality Strategy (GES) expanded, enhanced, and operationalized.</p> <p>Target-18: GES reviewed, updated and operational plan developed.</p> <p>Target-19: DWASA staff report increased knowledge on DWASA GES strategy and operational plan (at least 90% of all women staff).</p>	<p>The execution plan is under progress and finalizing in coordination with Partner NGO (DSK).</p>	<p>NGO operation has been started. Activities target achievement is under progress.</p>	<p>A Gender expert is appointed by DSK. Review and update process already started. DWASA staff training on GES strategy and operational plan will be conducted after finalizing the updated Gender Equality Strategy and Operational Plan by DWASA.</p>
<p>Activity-16: Develop an inclusive and gender responsive COVID-19 risk communication strategy and emergency response plan.</p> <p>Target-20 Inclusive and gender responsive COVID-19 risk communication strategy and emergency response plan developed and implemented.</p> <p>Target-21: At least 100 key personnel related to COVID-19 response report increased knowledge on gendered risks (at least 30% women)</p>	<p>Partner NGO is finalizing the activity execution plan for the activity achievement A draft Behavioral Change Communication (BCC) Guideline has been developed. Based on the guideline community-based risk communication implementation plan will be developed and executed. Activity execution plan and target participants selection is under progress.</p>	<p>NGO operation has been started. Activities target achievement is under progress.</p>	<p>Activities will be implemented by DSK.</p>

Activities and Targets	Progress of Reporting Quarter July-September 2023	Cumulative Progress up to September 2023	Qualitative aspects of Accomplished Activities and Comments/Explanations
<p>Activity-17: Inclusion of women and vulnerable groups in community level decision-making bodies in LICs committees.</p> <p>Target-22: 40% of appointed leaders in executive bodies of LICs committees are women.</p>	<p>Existing and new CBOs executive bodies women representation database will be prepared and progress tracked</p>	<p>NGO operation has been started. Activities target achievement is under progress.</p>	<p>Activities will be implemented by DSK.</p>
<p>Activity-18: Awareness raising sessions on legal literacy on right of women and vulnerable groups conducted.</p> <p>Target-23: 300 representatives of key stakeholder groups⁴⁵ reported increased legal literacy on the rights of women and vulnerable groups.</p>	<p>Activities will be implemented by BASA. Target participants and execution plan is under progress and finalizing in coordination with Partner NGO (BASA).</p>	<p>NGO operation has been started. Activities target achievement is under progress.</p>	<p>Activities will be implemented by BASA</p>
<p>Activity-19: Inclusion of legal aid service providers into LIC community-based mechanism and processes</p> <p>Target-24: Creating community-based mechanism for addressing need of women and vulnerable groups for legal assistance.</p> <p>Target-25: Establish a network of community-based legal service providers (at least one network per LIC)</p> <p>Target-26: Legal service providers and relevant groups (e.g., facilitators of alternative dispute resolution systems) report increased capacity in addressing the need of women and</p>	<p>Creating community-based Legal support mechanisms guideline will be developed and executed by BASA. Legal support services to women and vulnerable groups data will be recorded and tracked.</p> <p>LIC based network will be formed with the representatives of the legal service providing organizations/ institutions. Terms of Reference (ToR) will be prepared. Network actions and involvement on legal services will be recorded and reported.</p> <p>Target participants from legal service providing agencies will be identified and capacity building /execution plan /will be</p>	<p>NGO operation has been started. Activities target achievement is under progress.</p>	<p>Activities will be Implemented by BASA NGO. Detailed Execution plan to be submitted by the 1st week of Nov.</p>

Activities and Targets	Progress of Reporting Quarter July-September 2023	Cumulative Progress up to September 2023	Qualitative aspects of Accomplished Activities and Comments/Explanations
vulnerable groups in LIC(at least one training per LIC)	developed BASA.		
<p>Activity-20: Conduct campaigns on awareness on gender-based policies and practices.</p> <p>Target-27: At least 750 men/or boys from schools and madrasahs [Islamic colleges] in project areas reported increased awareness of and support for the empowerment of women and gender equality.</p>	LIC based group engaging men and boys platform will be formed. DSK will implement Men and boys platform awareness activities. BASA will execute institute-based (School and madrasa).	NGOs operations have been started. Activities target achievement is under progress.	Implemented by DSK and BASA. Detailed Execution plan to be submitted by DSK and BASA by the 1 st week of Nov.

Acronyms: AP= Affected Person, CCL= Cash Compensation under Law, CBO= community Based Organization, CPR= Community Programme and Consumer Relation Division, DBO= Design Build Operator, DESWSP= Dhaka Environmentally Sustainable Water Supply Project, DSK= Dustha Sashtha Kendro, DWASA= Dhaka Environmentally Sustainable Water Supply Project, DORP= Development Organization of the Rural Poor, EGM= Effective Gender Mainstreaming, FHHs= Female-Headed Households, FGD= Focus Group Discussion, GAP= Gender Action Plan, GES= Gender Equity Strategy, HHs= Households, IC= Individual Consultant, INGO= Implementing Non-Government Organization, KMC= Knowledge Management Consultants Ltd, LIC= Low Income Community, MODS= Maintenance, Operation and Distribution Service, MDSC= Management, Design and Supervision Consultant, MSC= Management and Supervision Consultant, NGO= Non- Government Organization, O & M= Operation & Maintenance, PD= Project Director, PPE= Personal Protective Equipment's, PPMS= Project Performance Management System, PMU= Project Management Unit, QPR= Quarterly Progress Report, RP= Resettlement Plan, SCO= Senior Community Officer, SS= Social Safeguard, WTP= Water Treatment Plant.

GAP Activities				Quantitative Targets						
Total Number	Number completed	% Completed	Remarks (On track for completion)	GAP	DMF	Overlap (DMF +GAP)	Total-- (GAP+DMF) minus overlap	Number Achieved	% Achieved	Remarks (On track for achievement)
20	5 activities 100% completed (Activity # 4,5,6,7 & 8)	25%	Activity # 1,2,3,9, 10, 11,and 12 are on track under MDSC Activity # 13-20 under the ADF grant activities partially started.	27	8	8	27	6targets achieved (Target #s is 6,7, 8, 9, 10 & 13) (Note: Detailed status of achieved targets are given below table)	22%	Target # 1,2,3,4, 5, 11, 12 and 14 are on track under the MDSC Target # 15-27 under the ADF grant activities partially started.

Summary of the achievements of quantity targets

SL # of target	Quantity of target	Achievement
Target-06	Women represent 50% of participants in community consultations in target areas.	Achieved 55 % (100% completed) of women's participation in community consultations.
Target-07	One awareness campaign (through community consultations and dissemination of posters, and leaflets) was designed and launched.	100% completed. Community consultation has been done in different institutions and met with 296 persons. Out of the total persons met 143 (48%) are women. Also designed posters & leaflets based on the project requirements and distributed 31818 leaflets among the local people and institutions.
Target-08	3,700 new or legalized household and community connections installed including 17 in LICs (benefiting 300 women in LICs).	100% completed. Till September 2021, a total of 4,035 poor households obtained new and legal connections by the contractor including 23 community connections in LICs with benefited 380 women and girls, children, out of a total targeted 3,700 (as per revised target) new or legalized households or community connections, which is over the total target.
Target-09	CBOs formed and strengthened in LICs with 50% women members and 50% women in leadership positions.	100% completed. Establish 2 CBOs committees for the management, and O&M of water supply services in LICs. Achieved 45% of women in leadership positions out of a targeted 50%.
Target-10	34 women and 17 men (2 women and 1 man per community connection in LICs) receive training on O&M of community water supply management.	100% completed. Achieved 74% of women's participation out of a targeted 66%.
Target-13	NGO field staff teams have at least 1 woman member in each 3 -person team with gender-related actions and targets identified and implemented.	Achieved 41% out of the targeted 33%.

Issues/challenges	Measures taken
Resettlement Plan updating and implementation are delayed due to different problems.	MDSC team and PMU are trying hard to implementation of activities and keep on track.
The contractor for packages -1& 2 has deployed and package-3.1 & 3.2 are yet to be deployed and GAP implementation is delayed accordingly.	PMU is trying to overcome this delay.

Target-1:**Concerns raised by the women during the meetings up to September 2023:**

- ❖ Participants (non-paid CCL APs) wanted to know the reasons for not getting compensation money from the DC office after submitting the necessary paper to the DC office.
- ❖ Participants wanted to know – if there is a court case for settlement of ownership of the land or structure, what kind of action to be taken to receive the compensation money.
- ❖ The meeting participants under section 5 wanted to know the price of land and structure that the DC office will pay as compensation for the acquired land, and structure. It is not possible to buy land elsewhere with the present market rate.
- ❖ Participants wanted to know the reasons for not receiving Cash Compensation under Law (CCL)
- ❖ Participants requested to allow enough time to shift their structures from the project right of way.
- ❖ participants asked about if they have complaints how this will be resolved;
- ❖ In using compensation money/resettlement benefits they expressed their worry that purchasing land at a locality or nearby place at a time by a huge number of affected persons will be very difficult, they apprehend that the land price will be abnormal going up. So, in this regard, they requested INGO personnel to help them in purchasing land.
- ❖ Participants opined that the grant they have received during skill development training is not enough to continue business smoothly. So, they seek advice from INGO on how to manage capital. Vulnerable women APs requested DORP to visit their activities and to guide them;
- ❖ What is the process to receive compensation from DC office?
- ❖ What kind of papers needs to be submitted to receive compensation money from the DC office?
- ❖ Whether affected persons (APs) will receive compensation for their lost properties?
- ❖ How much amount they will be compensated for their affected land and when they will receive notice under section-4?
- ❖ Whether the women will receive any IGA training from the project and restart their business?
- ❖ Opportunity for women in getting jobs on the construction site during the construction work of the project.
- ❖ Non-paid APs raised questions that whether they will be paid their compensation before shifting their structure. Unless they are fully paid up, they will not shift their structures and will not make the project area free for project construction work.
- ❖ How APs will be able to keep the business afloat during the countrywide lockdown due to the Covid-19 pandemic.

In reply to the above questions, they were informed:

- ❖ Participants informed that Project Director (PD) has communicated with DC office and trying to solve the problem immediately. Those who are not yet submitted documents to the Deputy Commissioner (DC) office are suggested to contact with land office, collect all documents and submit them to the DC office for payment.
- ❖ Participants informed that according to the Acquisition and Requisition of Immovable Property Act (ARIPA) if there is a court case of the acquired land, it has to be settled down first then compensation-related documents submit to the DC office for receiving money.
- ❖ The participants were informed that as per ARIPA, everyone will get three times the rate of their present mouza rate. This has happened due to high and low exchange rates, because of the low cost of registration during buying or selling land.
- ❖ Those who did not receive CCL yet from DC office were advised to collect papers correctly and to submit them to DC office within the short possible time so that they can receive CCL quickly. INGO will help them to organize papers.
- ❖ Participants were advised to follow the project notice which they received during the additional payment made by the DWASA and it was mentioned in the notice that APs will shift their structures and make the project area free for project construction work within 30 days after receiving all benefits from the project.
- ❖ In response to the grievance-affected person's query they were informed that they will be able to file their grievances without any fear and intimidation. Where required, the implementing NGO will assist the affected households in drafting the grievances. The affected person will first register their complaint with the INGO. Complaints and grievances will be heard by the INGO and focus group discussions at the village level. The grievance will need to be resolved within 1 day. If the grievance cannot be addressed by the INGO and the Social Safeguard Officer. The complainant can lodge a complaint related to compensation or delay of payment to the GRC committee. DORP will arrange GRC meeting for resolving the complaint.
- ❖ In reply to the participant's concern and or apprehend that it will be difficult for them to purchase land at a high price. In fact, most of them have alternative land within and outside of the project area. On the other hand, the participants have alternative income sources and most of them are found to be in business occupations. Nevertheless, they will be paid fairly and they committed that they will be self-relocated. So, the impact is minimal and they will be able to overcome this. APs were advised not to use the compensation money/ resettlement benefits in unproductive ways, they were advised to rebuild/restart their livelihoods with an aim to make their lives better off;
- ❖ Participants have been reminded that just before skill development training, they received a vulnerable allowance and that money should have been utilized in income-generating activities. Although, the INGO will try to involve them in local NGO/ micro-credit institutions to enhance/raise their funds/capital and to receive technical support in the IGA activities;

- ❖ Participants have been informed about the detailed procedure of receiving compensation, additional benefit, the entitlement of the lost properties, and papers to be submitted to DC office, and there will be no possibility to get any compensation for any construction after the declaration of the cut-off date.
- ❖ APs will receive IGA training according to their interest and existing skills so that they can undertake income-generating activities and restart their business for improving their livelihoods.
- ❖ Interested women will be considered for jobs in a construction site on a priority basis based on their skills.
- ❖ Those who did not receive compensation yet from DC office and resettlement benefits from DWASA due to legal issues and mutation problems their amount will be safely deposited to the DC office and DWASA as well in an account (Dedicated) opened separately for them. Being assured from the project side they agreed to shift their structures and make the project area free for project construction work.
- ❖ In response to the COVID-19 situation, participants are advised to follow the government guidelines in regard to COVID-19 like wearing face masks when outdoors at all times, keeping soap in their business place to wash themselves and the customer's hands, and having a maintain a social distance of at least three meters at the time of sale. They are also told to keep their homes and workplaces clean with Dettol or soapy water if necessary.

Target-2: Findings from the participants of the training on gender:

- After gender training, PMU staff are able to monitor the social & gender-related activities implemented by the Contractors/Sub-Contractors and NGOs.
- Clear understanding of gender mainstreaming and how it is related to the project activities.
- Proper monitoring of quarterly GAP reports prepared by the MDSC & MSC.
- Learning can be used in both professional and personal life.
- Clear understanding of ADB core labor standards for DESWS Project.
- Clear understanding of social and gender clauses for tender documents of the DESWS project.
- Changed mindset up regarding gender divisions of labor and respect for women for their contribution to professional and personal life.

<p style="text-align: center;">Dhaka Environmentally Sustainable Water Supply Project (DESWSP) Quarterly summary of the community meetings discussion issues Conducted by DORP Period: July to September 2023</p>		
Key Issues of Discussion	Participants Responses	Project Response
	<p>During July-September 2023 a total number of 32 consultation sessions have been conducted in the form of community meetings. A total of 414 people participated there among which 242 (58%) were female.</p> <p>The following topics were discussed in the meetings. The following questions/queries were raised by the participants in the meetings:</p>	<p>In reply to the query made by the meeting participants in the meeting, the following responses were made from the project: -</p>
1. Status of non-paid CCL	1. Participants wanted to know the status of non-paid CCL information and livelihood training.	1. Resettlement Organizer informed the participants that there was no reason to worry as those who have not yet been able to withdraw money from the DC office. Your money is kept in the DC office account and the dedicated account of the project office. After getting CCL, you will get additional compensation from Dhaka WASA. He was informed by the project that without a determination of the ownership of the land and identifying the affected persons the project can't organize livelihood training for any person.
2. Livelihood activities	2. Sharing of income-generating activities done by the APs	2. NGO representatives shared their monitoring results and experience in income-generating activities done by the APs. Participants shared their problems and best practices of their business. After threadbare discussions, participants find out different probable solutions to their problems.
3. Cultivation in the project-acquired land	3. APs raised that the project-acquired land is vacant and the contractor did not start the construction work. Is it allowed for cultivation on this land?	3. According to the project resettlement plan, once the DC office acquired the land and handed it over to the implementing agency, there is no scope to cultivate by the APs. The Contractor will start civil work at any time.
4. Final notice on land acquisition	4. Aleya Begum raised a problem that she received a final notice on land acquisition against her plot but the name of the land owner is different. What should she do now?	4. She is suggested to submit all necessary relevant documents to the land Acquisition office in favor of the plot mentioned in the final notice received from DC office.
5. Providing support to the ongoing project construction work by the APs.	<p>5. In the meeting participants were requested to cooperate with the contractors during project construction work, especially by making free the project-acquired land by removing the structures, trees, etc. irrespective those have received resettlement benefits and those did not receive yet due to problems with papers, ownership, shareholders, land record/mutation and court cases.</p> <p>The participants raised questions about whether they have been not yet compensated for their lost properties and whether they will receive their payment earlier.</p>	<p>5. In regard to assisting in the project construction work the participants were informed that those who have received payment and those did not receive payment yet. Both groups have been notified several times and requested verbally to let the land make free by removing the structures for the smooth construction work as their land has already been acquired by the Government for pipeline installation purposes. For those did not receive payment yet, payment was delayed mostly due to legal problems and lack of mutation according to RS record, etc. So, as long as their problems will remain unsettled the compensation money will be kept safe in a separate account (Dedicated) opened for them and as soon as their problems will be solved, they could receive their payments. Ultimately the participants agreed to cooperate with the contractors during project construction work, especially by making free of the project-acquired land.</p>
6. Court case-related problems	6. APs wanted to know that if any court case is ongoing on acquired land or structure, what will be the procedure to solve the problem?	6. In reply, participants informed that ongoing court case has to be settled first then APs will get compensation and other benefits.

Key Issues of Discussion	Participants Responses	Project Response
7. Joint verification and 4 dhara notice	7. The meeting participants wanted to know why APs names were not included the in the 4 dhara notice, even though they are owners of the acquired land.	7. The participants were informed that as per the Acquisition and Requisition of Immovable Property Act (ARIPA), the land should be separated from the joint owner and mutation should be completed as an individual.
8. Special facilities for women	8. Nargis Akter wanted to know, if there are any special or separate facilities for women in the Project.	8. She informed that the project has no special facility only for women but special attention and additional benefit has been provided to the female-headed household.
9. Papers required in receiving compensation from the DC office and additional payment/ resettlement benefits from DWASA.	<p>9. The meeting participants wanted to know how they will receive their compensation money from the DC office and additional payment/other resettlement benefits from DWASA. They also wanted to know the kind of papers they will need to submit to the DC office for compensation and papers to be submitted to INGO DORP for receiving additional payment/other resettlement benefits.</p> <p>The participant wanted to know what type of benefits they will get if they buy land elsewhere after getting 8 dhara notice.</p>	<p>9. The participants were informed in the meeting that the kind of papers they needed for receiving compensation from DC's office is, Ownership document of the land, updated mutation, land tax receipt, national ID card, bank account number, etc. DORP will try its utmost so that payments are made fair and transparent. The INGO personnel assured the participants that they will guide them in collecting papers accordingly.</p> <p>In response to the query about papers to be collected for receiving additional payment and other resettlement benefits, the meeting participants were informed that they will receive additional payment according to the current market value and according to the project entitlement matrix. INGO DORP will assist/guide them in preparing/collecting necessary papers to be submitted to DWASA for receiving additional payment and other resettlement benefits. In this regard, they need to open an individual bank account. In response to the participant's question, they were informed that those who have already received CCL from the DC office, all those papers along with the affected person's ID card, Photocopy of NID/SMART card, citizenship certificate from Union Parishad Chairman or Pauroshava Chairman, account number, share sheet, death certificate in case of death, the stamp of Rs. 300, etc. to be submitted to DORP local office for payment of additional/resettlement benefits.</p> <p>After receiving the Section 7 notice, if you purchase the land elsewhere, you will get the money for the stamp cost of registering the land.</p>
10. Take away or remove the structures from the project-acquired land.	10. On the basis of discussions the participants who have been paid fully and did not remove the structures asked to remove the structures. On this ground, non-paid participants raised questions that whether they will be paid their compensation before shifting their structures. Unless they are fully paid up, they will not shift their structures and will not make the project area free for project construction work. The participants conditioned that they must be cleared up of their dues and notified and allow them a reasonable time for shifting, otherwise, they will not hand over their land or remove their structures, etc.	10. In the meeting the participants were informed that those have already fully paid they have been notified several times (verbally and written) but did not remove structures yet and those did not receive compensation yet from DC office and resettlement benefits from DWASA due to legal issues and mutation problems their amount will be safely deposited to the DC office and DWASA as well in an account (Dedicated) opened separately for them. Being assured from the project side they agreed to shift their structures and make the project area free for project construction work.

Acronyms: ADB=Asian Development Bank, AP= Affected Person, ARIPA= Acquisition and Requisition of Immovable Property Act, CCL= Cash Compensation under Law, DESWSP=Dhaka Environmentally Sustainable Water Supply Project, DORP= Development Organisation of the Rural Poor, DC= Deputy Commissioner, ID= Identity, INGO= Implementing Non-Government Organization, NGO= Non- Government Organization, NID= National Identity, PD = Project Director, RP= Resettlement Plan, SPS= Safeguard Policy Statement.